

## TERMS AND CONDITIONS OF STAY

Before booking at Mogendoura farmhouse or one of the Mogendoura cottages, please ensure you have read the following terms and conditions. By booking accommodation at Mogendoura Farm, you are agreeing to the terms and conditions as stated below.

- Arrival:** Check-in is from 2pm. The cottages booked will be left open with the keys inside. Once cars unpacked please for safety reasons park in marked areas along the fence line.
- Departure:** Check-out is 10am unless agreed otherwise. Please ensure all windows are closed and doors locked with the keys left inside on departure.
- Late Checkout** Not available during school holidays. Can be arranged prior for other times.
- Returning Keys:** The keys should be returned to the caretakers/owners where they were collected on arrival. The caretakers/owners of property may inspect the cottages before your departure.
- Bond:** A \$200 bond is required in addition to the balance of payment for your accommodation. We may use the Bond to recover our loss due to any or all of the following:  
(a) you breaching these Conditions of Stay;  
(b) you or your invitees damaging our property or any item in it or leaving our property or any item in it dirty or stained; (c) loss of any item at our property as a result of you or your invitees staying at our property. Within 10 days of the end of your stay at our property we will promptly refund to you any part of the above Bond that has not been used to recover our loss. Venue hire fee may apply. Provide bank details for the return of the bond.
- Smoking:** The residence complies with Non-Smoking state laws. Smoking inside is prohibited. For the health and comfort of other visitors, we would appreciate if smoking was not within 20 metres of any farm building.
- Animals:** No cats or other pets are allowed. Special arrangements can be made to accommodate horses. Regarding horses: You release us from any action, demand, loss or damage for any damage, loss, injury or death occurring at or in our property, however caused. I accept full responsibility for any damage or injury caused by my horse while it is on Mogendoura Farm. I agree to pay any and all costs required to rectify the damage caused by my horse while it is on the property
- General:** The property is for booked guests only, and not for commercial activity, or unauthorised parties. NO CAMPING or tents. Floorless marquees are allowed. Failure to abide by these terms and conditions may lead to immediate cancellation of your stay and being requested to leave the property immediately without any right to claim a refund.  
We are confident that you will enjoy your farm-stay experience but requires certain responsibilities on your part:-
- You are responsible to lock the entries/exits to the cottages/farmhouse and turn off the lights when you leave the premises whether for an outing or departure – reducing the use of unnecessary power and further minimising our carbon footprint.
  - Please monitor guests and avoid damage or accidents. All breakages or defects should be reported promptly.
  - Items from the cottages should not be removed at any time. Unless pre- arranged and the rate for additional linen fee agreed, please bring own towels and linen for personal use. Blankets, quilts and pillows are provided.
  - The accommodation will be of a high standard of cleanliness/neatness upon your arrival and your co-operation in leaving it that way would be greatly appreciated. Therefore, general cleanliness of the cottage or farmhouse is the responsibility of the guests to maintain. If this is not met on inspection, bond may be withheld and additional cleaning charges will apply.
  - Under no circumstances are fires/bonfires to be lit on the property. Fires only to be lit in the combustion fireplace provided. Please observe fire bans if these are declared by authorities

during the summer period.

- Vehicles must keep to the roads and not enter any other paddock area. The speed limit is 20 km/p/h. Definitely no trail bike, quad bike or off road riding/driving is permitted anywhere on the property. Please also note that due to safety motorised/powerd watercraft such as jetskiis are not permitted on the river beach.
- Water Supply – the property principally relies on rain water and guests are asked not to waste this precious resource. Please limit showers to max 3 minutes. Council regulations do not allow any blow up pools or Clam Shells.
- Toilets – toilets are connected to a septic system and care should be taken not to flush non-biodegradable material. No ‘flushable’ wipes in toilets.
- Farmstay outdoor play equipment must only be used by young children and whilst under adult supervision. Any accident sustained from the use of the play equipment is the responsibility of the user.
- Please ensure that gas bottles are turned off after use, not left in the open position (gas leaks, especially in summer heat) creating a potentially dangerous situation. Use of cottage or farmhouse pots and pans on the barbecue is prohibited.
- We have provided placemats, coasters and stands for hot foods and would appreciate you using them on the bench tops or wooden tables. We have also provided a large chopping/cutting board and ask you to use this, not the benches or tables.

Linen:	Doonas, blankets and pillows provided. Please bring your own sheet sets and bath towels.
Safety:	Guests and their children are not allowed into paddocks with livestock or near machinery or property sheds. Children are not allowed on farm machinery.
Gates:	Gates must be closed (kids in – animals out) and doors should be closed to keep out snakes, etc.
Shoes/Hats:	Boots or strong walking shoes (not thongs/sandals) and hats are recommended as appropriate farm attire.
Cancellation Policy:	Following clearance of your deposit, your booking is confirmed by mail/email and your booking becomes non-refundable. However if the cancellation is more than 2 months prior to occupancy, we will attempt to rebook the period and if successful, will refund the deposit less 10% administration fee. The deposit is non-refundable for Public and School Holidays.
Indemnity:	You are responsible for the acts or omissions of your invitees to our property. You must ensure your invitees comply with these Conditions of Stay. You are liable for and indemnify us against all actions, demands, loss or damage (including legal costs on a full indemnity basis) incurred or suffered directly or indirectly in connection with: (a) your breach of these conditions of stay; or (b) the use of our property or anything in it by you or your invitees.